



TEXAS
PUBLIC SAFETY
CONFERENCE
Serving Texas and the International Border Regions
hosted by TXAPCO and TXMENA



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TEXAS Public Safety Conference Schedule APRIL 2024

Sunday April 21, 2024

SUNDAY PRE-CONFERENCE	Arabian 1	Arabian 2	Arabian 3	Quarter	Appaloosa	Palomino
8:30am - 11:30pm	TNT Meeting	TXGIS UG Meeting	Continuity of Operations Planning: Mission Critical Partners	Who Protects the Hero: Dareas Agnew	Optimizing Your Talent to Understand Your Strengths: Shinar Haynes	Texas Border Coalition
12:00pm - 1:00pm	Lunch On Your Own					
1:00pm - 4:00pm	PETS Meeting	TXGIS UG Meeting	Continuity of Operations Planning: Mission Critical Partners	Who Protects the Hero: Dareas Agnew	Optimizing Your Talent to Understand Your Strengths: Shinar Haynes	Texas Border Coalition

First Time Attendees Social @ 5:00pm - 5:45pm

Welcome Reception @ 6:00pm - 7:30pm in IP Hall

Monday April 22, 2024

Breakfast 7:00am - 8:30am

OPENING SESSION 8:30AM - 10:00 AM

IP HALL OPENS at 10:00am

Lunch Served in IP Hall at 12:00pm

MONDAY CONFERENCE DAY 1	Arabian 1	Arabian 2	Arabian 3	Quarter	Appaloosa	Palomino	Eagle I
1:00pm - 2:00pm	Who Does 911 Call After the Call? Bret Batchelor	Location Accuracy How Effective is Location Based Routing: Jessica Garcia & Bill Hunt	Be the Master of Your Emotions: Kelly Sanders-Kelley	Inspired Hiring - Learning Your Target Audience: Dareas Agnew	Bag of Tricks for Hosting BTLC 1080: Sofia Brabham	Why They Stay: Tanya Lee	The Art of Managing Transitions: Strategies for Effective Organizational Evolution: Adam Timm
2:10pm - 3:10pm	How NOT to Get Sued: Connie Gartin	Fire Communication Strategies: Cody Sheppard	Sub Addressing FAQs What You Need to Know: Ashley Jenkins	What Do You Know About Texas APCO? Shantelle Oliver	Engaging Your Audience Public Speaking Skills for Professionals: Kris Inman	9-1-1: Searching for an EPIC Life: Edie Devilbiss	Allen Premium Outlets Mass Shooting. Emergency Communications Center Impact: Shellie Taylor
3:10pm - 3:25pm	Break / Snack Time						
3:25pm - 4:25pm	Unleashing Your Superpower as a CTO: Alena Brown	Introduction to GIS: Lauren Hall	We Don't Have the Funding for That: Tanya Lee	PowerUp: The Art and Science of Intentional Powerpoint Design for Trainers: Antonio Zarzoza	Identify Your Change Agents; Inspiring a Culture of Ownership and Buy-In: Adam Timm	Like a BOSS! Developing Leaders: Connie Gartin	PTSD & Suicide: Jason Long
4:30pm - 5:30pm				TX NENA BUSINESS MEETING			

IP Reception 5:30pm-7:00pm

Discover Denton 630 pm - until (attendees self-guided tour)

Tuesday April 23, 2024

Yoga on the Lawn 7:00am - 7:45am

Breakfast 7:00am - 8:30am

IP HALL HOURS 9:00am - 2:00pm

IP HALL POWER HOUR 1:00pm - 2:00pm Invitation Only

TUESDAY CONFERENCE DAY 2	Arabian 1	Arabian 2	Arabian 3	Quarter	Appaloosa	Palomino	Eagle I
9:00am - 10:00am	Difficult Conversations - Giving Feedback in Productive Ways: JC Ferguson	Is Your ECC Prepared for Cyber's Worst: Sean Scott	All Aboard the PR Express: The Right Track for 911 Education: Abbey Dudek	Response to Domestic Violence: Jason Long	What We've Learned So Far- Summary of Let's Dish! In Texas: Kelle Hall	Unconventional Leadership: Jacoery Glaude	Best Practices of an Effective CTO: Halcyon Frank
10:00am - 10:15am	Coffee Break						
10:15am - 11:15am	Cross Border Communication for Misrouted Calls: Jairo Flores	Panic Buttons Perspectives from the PSAP: Nora Ligrani	National NG9-1-1 GIS Requirements: A Status Update for 2024: Richard Kelly	Conflict Management: Jason Long	Texas Law Enforcement Peer Network: Christina O'Rear	This is the Soundtrack of my Life: Halcyon Frank	Navigating the Storm-Resilience: Gene Smith
11:30am - 1:00pm	Lunch Served in IP Hall and IP Hall Prizes						
1:00pm - 2:00pm	Ransomware Stop Being the Victim: Danny Willars	The Importance of Peer Support/CISM: Christina O'Rear	Developing Positive Relationships in the PSAP: Gene Smith	Human Trafficking Awareness for 9-1-1: Tina Decola	Training Methods -Emerging Technology: Sandra Wesley	Creating a High Performing Team: Dominique Mathis	Back to Basics: Stop Being a Jerk at Work: Kris Inman
2:10pm - 3:10pm	Critical Incident Stress: Tony Harrison	Federal View of NG911: Jeremy Hill	Professionalism in the PSAP: Gene Smith	The Power of Peer Support: Ryan Chambers	What Should I Expect from NG9-1-1: Jimmy Lichtenstein	Workplace Wellness: Alberto Valbuena	Know Thy Self Emotional Intelligence: Adam Timm
3:10pm - 3:25pm	Break / Snack Time						
3:25pm - 4:25pm	When Policy Kills: Tony Harrison	Where is Room 101: Matthew Dondanville	How Can AI Help Impact Staff Retention: Brady Lavin	You're Saving Them, But Who's Saving You? Moral Injury and PTSD in You Center: Tina Decola	Working with Violated Expectations: Effectgive Strategies for Establishing a Culture of Accountability: Adam Timm	The 9-1-1 Training Blueprint: Establishing a Standard of Instructor Excellence: Dominique Mathis	MAYDAY- Aircraft Down: JT Monoushagian
4:30pm - 5:30pm				Texas APCO Business Meeting			

Tuesday Night Event 7:00pm-10:00pm Andy B's

Wednesday April 24, 2024

Yoga on the Lawn 7:00am - 7:45am

Breakfast 7:00am - 9:00am

WEDNESDAY CONFERENCE DAY 3	Pioneer 1	Pioneer 2	Pioneer 3	Quarter	Appaloosa	Palomino	Pioneer 4
9:00am - 10:00am	Introduction to Fire Service and Communications: Alberto Valbuena	Ransomware on the Rise Again: Defense Against New Players: Sean Scott	GIS & Dispatching: Making Your Map Useful! Justin Whipple	Cracking the Culture Code: Jacorey Glaude	Prepare Your Staff for the Transition to NG9-1-1: Rohan Galloway-Dawkins	Collaborative Emergency Response: Cloud Solutions for Real-Time Coordination between Schools and Public Safety: Dalton Wolfinbarger	Improving Call Transfers with NENA EPRC: Stacy Miller
10:00am - 11:00am	A Call to Action: Indoor Mapping for Schools: Stacen Gross & John Shanks	Improving 911 Staff Performance, Retention & Mental Health: Zach Vanfleet	Find Your Center: Mindfulness and It's Impact on Wellness for Telecommunicators: Cody Quebedeaux	Be Who You Need(ed): Kris Inman	Railroad Investigation and Safety Course (RISC) - Category 1: Front-Line Telecommunicators: Buck Russell	Secure Data Sharing: Extending NG911 in the Field: Todd Komanestsky	
11:00am - 11:30am	Break - Room Check Out						
11:30A - 2:00P	AWARDS LUNCHEON						